

COVID-19 CES ACCESS POINT DIRECTORY



LAST UPDATED DECEMBER 7, 2020

ACCESS ACROSS THE COUNTY

As part of its COVID-19 response, the Los Angeles Homeless Services Authority (LAHSA) and its funded agencies, in partnership with the City and County of Los Angeles, will ensure persons experiencing homelessness can continue to access critical services at Access and Navigation Centers to meet their basic needs, access emergency services, and obtain referrals to housing resources including those available through the LA County Coordinated Entry System (LA CES).

WHAT TO EXPECT AT AN ACCESS CENTER?

CES Access Centers are call-in or drop-in locations where persons experiencing homelessness can gain initial access to or continue contact with housing and supportive services available through LA CES. While safety precautions are practiced to help prevent the spread of COVID-19, Access Centers will continue to provide:

- Referrals to Interim Housing programs for persons experiencing unsheltered homelessness
- Referrals to emergency services (domestic violence, emergency physical/mental health-care) and other supportive services (mental health, workforce development, etc.)
- Referrals to, or direct provision of, basic services such as food provision, storage, and hygiene services

FIND AN ACCESS CENTER

Connect to an Access Center with these 3 steps:

1 Identify your Service Planning Area (SPA), as shown on the map on page 2 of this document or via this [ONLINE TOOL](#).

2 Find an Access Center based on the population that best describes you:

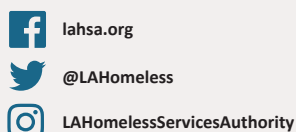
- Adults (18 years old and over)
- Families with children (dependent minors or adult dependent child)
- *Youth (16-24 years old)

3 Contact an Access Center based on "Operation Hours" and related contact information

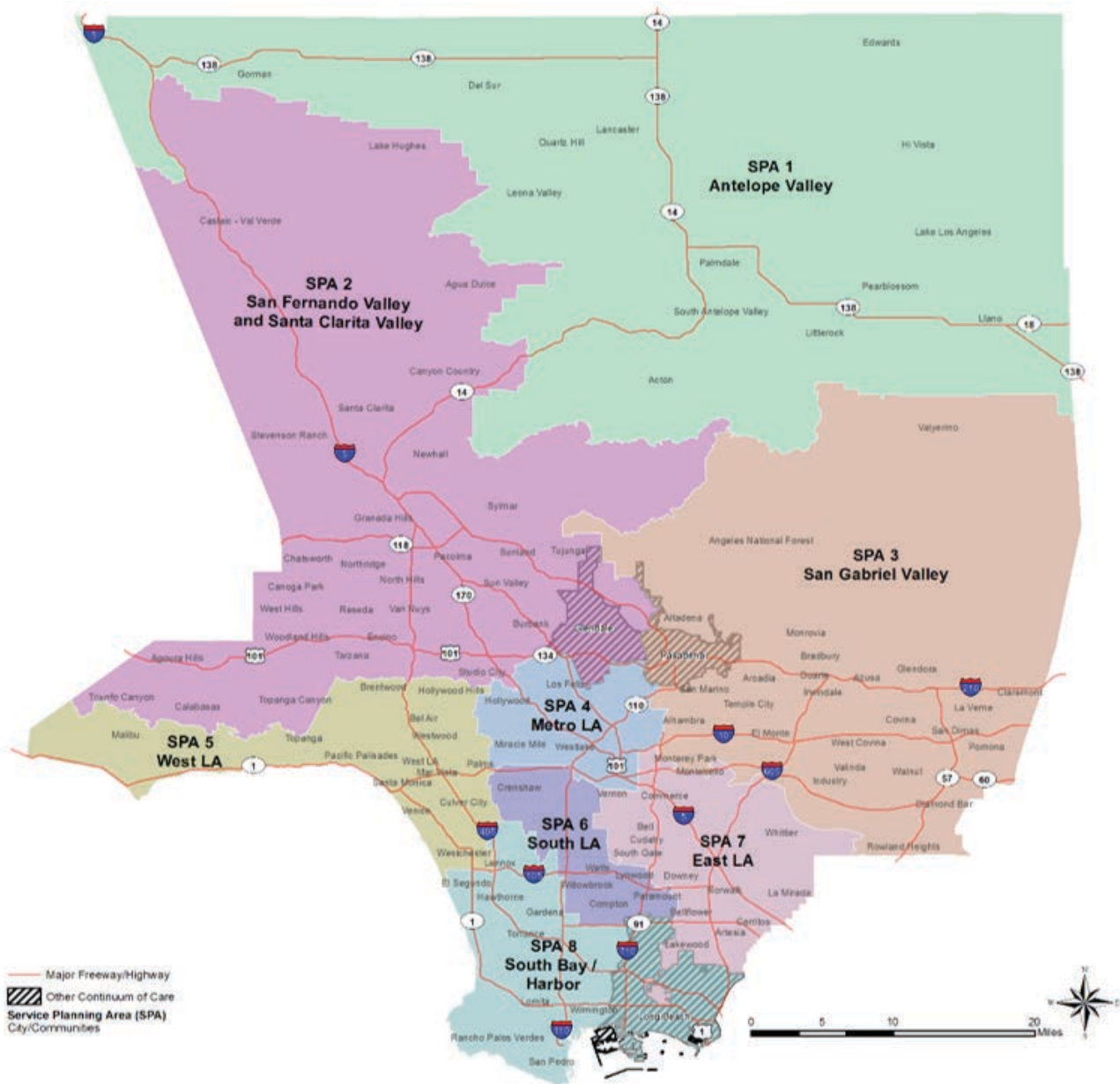
*Youth-aged families (where one head of household is 24 or younger) can be served in either the family system or the Youth system, depending on participant choice.

For more information and referrals for all health and human services, please dial 2-1-1, call (800) 339-6993, or visit 211LA.org. The 2-1-1 phone line is open 24 hours, 7 days a week.

Los Angeles Homeless Service Authority
811 Wilshire Blvd, 6th Floor,
Los Angeles CA 90017



SERVICE PLANNING AREAS (SPAS)



- SPA 1 – Antelope Valley**
- SPA 2 – San Fernando & Santa Clarita Valley**
- SPA 3 – San Gabriel Valley**
- SPA 4 – Metro Los Angeles**

- SPA 5 – West Los Angeles**
- SPA 6 – South Los Angeles**
- SPA 7 – East Los Angeles**
- SPA 8 – South Bay/Harbor City**

Please note, services at Access Centers may be limited during the COVID-19 pandemic. The following sections for Youth, Families, and Adults include site-specific information about operating hours and basic services.

CES ACCESS CENTERS FOR ADULTS

| CES Access Center | Contact Phone | Operating Hours | SPA |
|---|--|---|-----|
| Valley Oasis | (661) 942-2758 | Mon-Fri 8:00 a.m. - 5:00 p.m. | 1 |
| San Fernando Valley Community Mental Health | (818) 901-4836 | Mon-Fri 8:00 a.m. - 4:00 p.m. | 2 |
| Hope of the Valley | (818) 301-7988 | Mon-Fri 8:00 a.m.- 4:30 p.m; Sat 8:00 a.m. -1:00 p.m. | 2 |
| Volunteers Of America - Pomona | (909) 766-1845 | Mon-Fri 8:30 a.m. - 5:30 p.m. | 3 |
| Volunteers of America - El Monte | (626) 442-4357 | Mon-Fri 8:00 a.m. - 4:30 p.m. | 3 |
| Downtown Women's Center | (213) 213-2885 | Mon-Sun 9:00 a.m. - 10:30 a.m.; Mon-Fri 1:00 p.m. - 2:00 p.m. | 4 |
| Weingart | (213) 689-2152 | Mon-Fri 7:30 a.m.- 6:00 p.m. | 4 |
| St. Joseph Center | Headquarters - (310) 396-6468 Adults - (310) 399-6878 | Mon-Fri 9:00 a.m. - 12:00 p.m.; Appointments - Wed, Fri 12:30 p.m. - 2:30 p.m. | 5 |
| The People Concern | (310) 450-4050 | Mon, Wed, Fri 8:00 a.m. - 5:00 p.m.; Tue 1:00 p.m.-5:00 p.m. Sat-Sun 8:00 a.m. - 12:00 p.m. <i>(closed 1st & 2nd Wed/month)</i> | 5 |
| HOPICS | (323) 948-0444 x 106 | Mon-Fri 8:00 a.m. - 4:30 p.m. | 6 |
| The Salvation Army | (562) 804-0808 | Mon-Fri 9:00 a.m. - 2:00 p.m. | 7 |
| Harbor Interfaith | (310) 831-0603 | Mon-Fri 8:30 a.m. - 5:30 p.m. | 8 |

CES FAMILY SOLUTIONS CENTERS

| CES Access Center | Contact Phone | Operating Hours | SPA |
|-------------------|--|---|-----|
| Valley Oasis | (661) 239-9300 | Mon, Wed, Fri 9:00 a.m. - 3:00 p.m., Call-in Services: Mon-Fri 8:00 a.m. - 5:00 p.m. | 1 |
| LA Family Housing | (818) 859-8030 | Mon-Fri 8:30 a.m. - 5:00 p.m. | 2 |
| Union Station | (626) 337-0140 fscreferral@unionstationhs.org | Telecommuting only: Mon-Fri 8:00 a.m. - 5:00 p.m. | 3 |
| PATH | (323) 212-6291 | Mon-Fri 8:00 a.m. - 4:00 p.m. (by appointment only) | 4 |
| St. Joseph Center | (310) 694-6035 | Walk-in Services: Mon, Tues, Thurs 1:00 p.m. - 3:00 p.m. Call-in Services: Mon-Fri 8:00 a.m. - 5:00 p.m. | 5 |
| HOPICS | (323) 432-4383 | Mon-Fri 8:00 a.m. - 4:30 p.m. | 6 |
| The Whole Child | (562) 204-0640 | Mon-Fri 8:00 a.m. - 5:00 p.m. | 7 |
| Harbor Interfaith | (310) 831-0589 | Mon-Fri 8:00 a.m. - 12:30 p.m., 1:30 p.m. - 5:00 p.m. | 8 |

CES ACCESS CENTERS FOR YOUTH

| CES Access Center | Contact Phone | Operating Hours | SPA |
|-----------------------|---|---|-----|
| Volunteers of America | (661) 952-7095 | Mon-Fri 8:00 a.m.- 5:00 p.m. Sat 11:00 a.m. - 3:00 p.m. | 1 |
| Volunteers of America | (818) 623-0209 | Mon-Fri 8:00 a.m. - 4:30 p.m. | 2 |
| Youth Moving On | (626) 765-6010 | Mon-Fri 11:00 a.m.- 3:00 p.m. | 3 |
| LA LGBT Center | (323) 860-2280 | Mon-Fri 7:30 a.m. - 3:30 p.m. Sat-Sun 7:30 a.m. - 1:30 p.m. | 4 |
| My Friend's Place | (323) 908-0011 x 128, (323) 908-0011 x 117 | Mon-Tues, Thurs-Fri 9:00 a.m. - 1:00 p.m., Wed 9:00 a.m. - 12:00 p.m. | 4 |
| Safe Place for Youth | (310) 902-2283 | Tues-Thurs 11:00 a.m. - 3:00 p.m. Mon by appointment only | 5 |
| Ruth's Place CRCD | (323) 432-2440 | Mon-Fri 9:00 a.m. - 4:30 p.m. | 6 |
| Jovenes | (213) 926-4158 | Mon-Fri 10:00 a.m. - 6:00 p.m. | 7 |
| Sanctuary of Hope | (424) 374-8038 | Mon-Fri 9:00 a.m. - 5:00 p.m. | 8 |